

PRIVACY POLICY

Welcome to the Fetchvana digital platform (the “[Platform](#)”). The Platform is operated by [Fetchvana, LLC] (“[Fetchvana](#)”) and is accessible through Fetchvana’s websites (including www.fetchvana.com) and mobile applications. This Privacy Policy describes Fetchvana’s practices with information collected through the Platform. This Privacy Policy only addresses information collected directly through or from the Platform – it does not address or govern any information-gathering, use, or dissemination practices related to information collected from you other than directly through or from the Platform, such as from telephone, facsimile, postal mail, personal delivery, or other or additional offline means or media.

The Platform is not intended for children under the age of 18. It does not knowingly collect personal information online from visitors in this age group.

By providing personal information to Fetchvana or by using the Platform, you agree to the terms and conditions of this Privacy Policy.

If you have any questions concerning this Privacy Policy, please contact Fetchvana at customerservice@fetchvana.com.

1. Collection of Personal Information. Except as specifically set forth herein, Fetchvana may collect: (a) the email addresses of users that communicate with Fetchvana via email; and (b) information knowingly provided by users through the Platform. Fetchvana may also use Internet cookies and other identifiers or methods of web analysis (such as Google Analytics) to gather, store, and track certain information related to your visit to and activity on the Platform. If you are uncomfortable with the idea of your information being used in this way, most computer systems and web browsers offer privacy settings and options, such as disabling cookies or opting for “Do Not Track” features. [Fetchvana does not override these settings or options and encourages you to use them to enhance your choices and personalize your experiences.]¹ However, in order to access certain content, features, services, products, or benefits on the Platform, you may be required to provide Fetchvana with certain information, including some types of personally identifying information such as your email, your address, and your phone number. If you do not wish to provide such information through the Platform or if you opt to utilize the aforementioned privacy features of your computer system or web browser, you may be unable to obtain certain content, features, services, products, or benefits of the Platform.

2. Use of Personal Information. Personal information collected by Fetchvana may be used by Fetchvana for limited purposes, including for the purposes of providing you any products or services requested through the Platform, recordkeeping, editorial and feedback purposes, content improvement, or to customize the content and layout of the Platform. Personally identifying information, such as names, postal and email addresses, phone numbers, and other personal information voluntarily provided to Fetchvana may be added to Fetchvana’s databases and used for future contact regarding updates to the Platform or new services provided by Fetchvana. From time to time, Fetchvana may need to contact you regarding information that you submitted to Fetchvana. You agree that Fetchvana may use your personal information for such contact with you. Fetchvana may also desire to contact you for market research purposes or to provide you with marketing information that Fetchvana believes would be of particular interest. Please contact Fetchvana at the email address provided above if you do not want to be contacted by Fetchvana for these purposes.

3. Disclosure of Personal Information. Except as specifically set forth herein, any personally identifying information that you provide to Fetchvana through the Platform will not be disclosed to other third party entities not affiliated with Fetchvana. Your personal information and data, whether personally identifying or not, may also be provided to third parties (including Walkers) that contract with Fetchvana to provide products, information, or other services to you or that Fetchvana believes that users of the Platform may be interested in obtaining, including any third party services that are offered as features of the Platform (such as calendaring, scheduling, and payment processing services). While Fetchvana may undertake efforts to see that any third party to which Fetchvana discloses personal information is under an obligation to use that

¹ Please confirm.

personal information solely for the purposes for which the information was disclosed, such third parties are independent third parties over which Fetchvana exercises no control. Fetchvana is not responsible for, and will not be liable for, the conduct, actions, omissions, or information handling or dissemination practices of third parties. Your personal information and data, whether personally identifying or not, may also be disclosed or distributed to another party with which Fetchvana enters or reasonably may enter into a corporate transaction, such as, for example, a merger, consolidation, acquisition, or asset purchase, or to a third party pursuant to a subpoena, court order, or other form of legal process, in response to a request by or on behalf of any local, state, federal, or other government agency, department, or body, whether or not pursuant to a subpoena, court order, or other form of legal process. Your personal information and data may also be disclosed if, in Fetchvana's sole judgment, that disclosure is appropriate to protect the life, health, or property of Fetchvana or any other person or entity.

4. Links to Other Services. The Platform may also contain links to third party websites or utilize plug-ins or features of third parties, for the convenience of users in locating information, products, or services that may be of interest. If you access a third party service from a link on this Platform, any information you disclose on that third party is not subject to this Privacy Policy. It is possible that these links themselves may be used by third parties or others to collect personal or other information about you. Fetchvana is not responsible for the privacy practices of third parties or for the content made available through their services. Fetchvana does not control third parties' use of cookies, collection of information, or how they manage such information. It is your sole obligation to review and understand the privacy practices and policies of all third parties, including those who operate services accessible through the Platform.

5. Security Measures and Communications. The confidentiality of any communication or material transmitted to or from Fetchvana via the Platform or via email cannot be, and is not, guaranteed. You acknowledge that the technical processing and transmission of content via the Platform may be transferred unencrypted and involve: (a) transmissions over various networks; and (b) changes to conform and adapt to technical requirements of connecting networks or devices. Accordingly, Fetchvana is not responsible for the security of information transmitted via the Platform or the Internet generally.

6. Access to and Ability to Correct Personal Information; Opt-Out Right. [Upon your request, Fetchvana will provide you with a summary of any personal information retained by Fetchvana that has been voluntarily provided by you to Fetchvana through email, contact forms, or other online avenues. You may modify, correct, change or update your personal information by contacting Fetchvana at the email address provided above. Except as necessary to obtain the services or information requested, you may opt out of having your personal information, which has been voluntarily provided by you to Fetchvana through email, contact forms, or other online avenues, prospectively retained by Fetchvana or used by Fetchvana for secondary purposes. This provision does not apply to collection of the type of web browser or device used to visit the Platform or to information provided or collected that does not meet the description hereunder.]²

7. California Residents. [California Civil Code Section 1798.83 (also known as the "Shine The Light" law) permits users who are California residents to request and obtain from us once a year, free of charge, information about the personal information (if any) we disclosed to third parties for direct marketing purposes in the preceding calendar year. If applicable, this information would include a list of the categories of personal information that was shared and the names and addresses of all third parties with which we shared information in the immediately preceding calendar year. If you are a California resident and would like to make such a request, please contact Fetchvana at the email address provided above.]³

8. Right to Change Privacy Policy. Fetchvana reserves the right at any time to modify, alter, and update this Privacy Policy. Your use of the Platform following any changes means that you agree to follow and be bound by the Privacy Policy as changed. Any change to this Privacy Policy shall be effective as to any visitor who has visited the Platform before the change was made. It is the obligation of users of the Platform before

² Please confirm.

³ Please confirm. As you may know, California has stricter privacy rules than most other states. Under the so-called Shine the Light law, companies that do business with California residents must comply with the customer requests spelled out in this Section.

the change to learn of changes to the Privacy Policy since their last use.

Dated: [DATE UPLOADED]